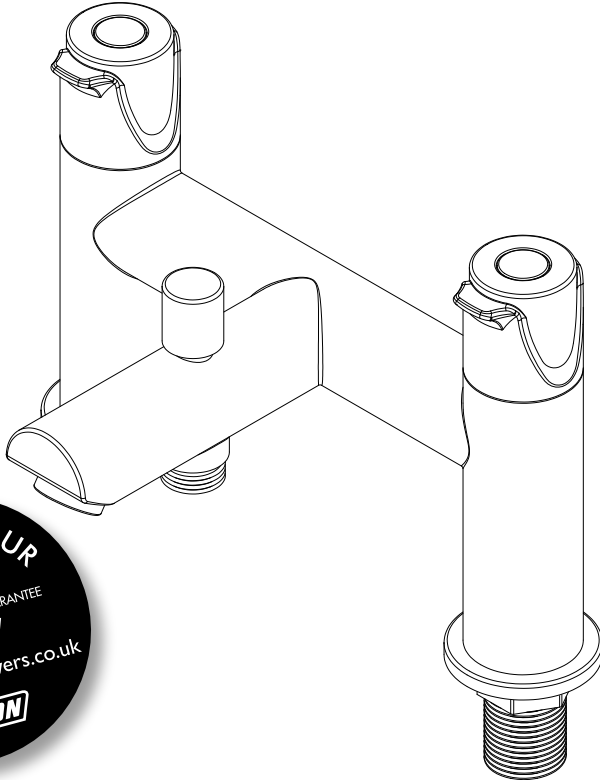


**TRITON**

## **Dene Bath Shower Mixer**



## **Installation and operating instructions**

**⚠ The showerhead and hose supplied with this product are an integral part of the safety of your shower. Failure to use genuine Triton parts may cause injury and will invalidate your warranty ⚠**

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INSTALLERS PLEASE NOTE THESE INSTRUCTIONS ARE TO BE LEFT WITH THE USER

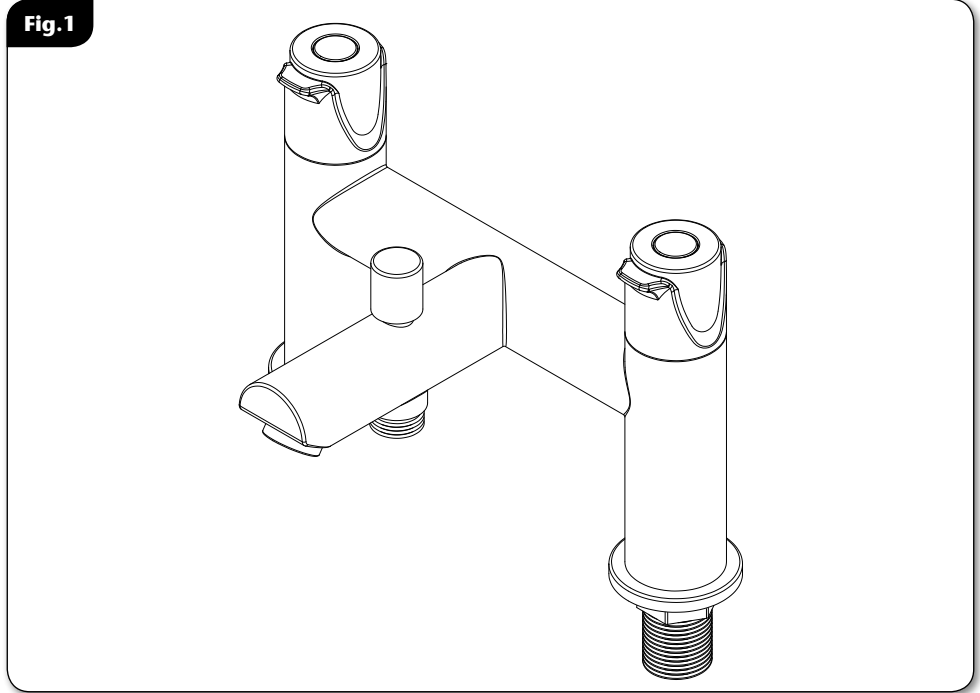
To check the product suitability for commercial and multiple installations, please contact Triton's specification advisory service before installation.

Telephone: 0870 067 3767

Facsimile: 0870 067 3334

E mail: [technical@tritonshowers.co.uk](mailto:technical@tritonshowers.co.uk)

**MAIN COMPONENTS**



**Fig 1.** Manual bath shower mixer

All dimensions listed in this fitting book regarding the product and installation are approximate.

\*All kits are for illustration purposes only and are not supplied unless otherwise stated.



## **PLUMBING REQUIREMENTS**

**DO NOT** use jointing compounds on any pipe fittings for the installation,

**DO NOT** solder fittings near the mixer unit as heat can transfer along the pipework and damage the mixer valve.

### **IMPORTANT:**

- The layout and sizing of pipework **MUST** be such that nominally equal inlet supply pressures are achieved and the effects of other draw-offs are minimised.
- The pipe-work should be installed such that other taps and appliances being operated elsewhere on the premises do not significantly affect the flow
- When connecting pipe-work avoid using tight 90° elbows; swept or formed bends will give the best performance.
- The hot water pipe entry must be made to the left-hand side inlet, marked HOT, 'H' or with a red/orange label.
- Suitable isolating valves (complying with Water Regulations and Bylaws) must be fitted on the hot and cold water supplies to the shower as an independent means of isolating the water supplies should maintenance or servicing be necessary.
- It is preferable to flush the pipe-work to clear the system of debris and check for leaks before connecting to the mixer.

### **(Commercial applications)**

- Triton recommends for all commercial applications that, easily accessible, in-line filters are used to aid maintenance.

## **Hard water areas**

- a. If it is intended to operate the shower in areas of hard water (above 200-ppm temporary hardness), a scale inhibitor may have to be fitted. For advice on the Triton scale inhibitor, please contact Customer Service.
- b. For best performance the showerhead **MUST** be regularly cleaned to remove scale and debris.

## **WATER SYSTEM REQUIREMENTS**

**This mixer shower is suitable for: -**

- Pumped gravity systems.
- Fully modulating type combination boilers
- Multi-point hot water heaters.
- Thermal storage,
- Unvented systems

When installing this mixer with a Combination or multi-point boiler, it may be necessary to install flow regulation.

Check that the appliance is capable of delivering hot water at a minimum switch-on flow rate of 3 litres per minute. At flow rates between 3 and 8 litres per minute, the appliance must be capable of raising the water temperature to 52°C (minimum).

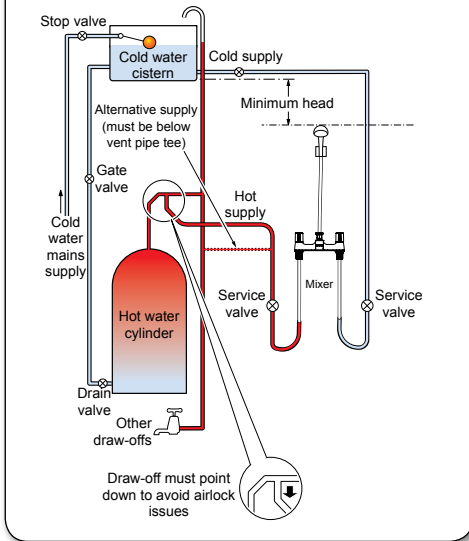
Water temperature at the inlet of the mixer valve must remain relatively constant when flow rate adjustments are made (refer to the appliance-operating manual to confirm compatibility with this mixer shower).

Where thermal store systems and instantaneous gas water heaters are used, if excessive draw-off take place the appliance may not be able to maintain an adequate output temperature. This could result in the shower temperature becoming noticeably cooler.

Flow regulators can be fitted with high-pressure water systems to reduce flow rate and assist economy.

**\*Fig.2**

*\*(diagrammatic view – not to scale)*

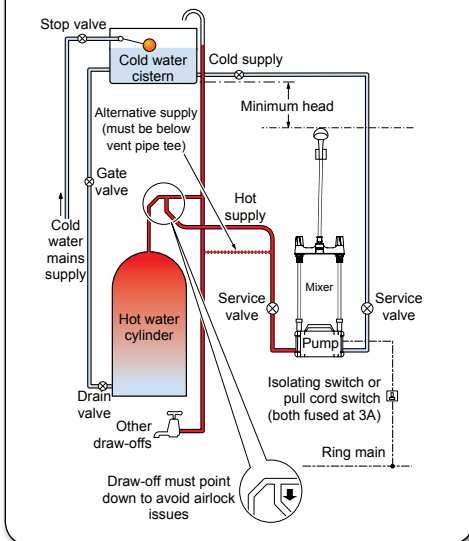


## Domestic gravity fed systems (fig.2)

The shower control **MUST** be fed from a cold water cistern and hot water cylinder providing nominally equal pressures. There **MUST** be a minimum of one metre head of water. The minimum head distance is measured from the base of the cold water cistern to top of the showerhead. If valves are gravity fed then supply pressure should be verified to ensure conditions of use are appropriate for the valve.

**\*Fig.3**

*\*(diagrammatic view – not to scale)*



## TYPICAL DOMESTIC INSTALLATIONS

### **Pumped gravity fed systems (fig.3)**

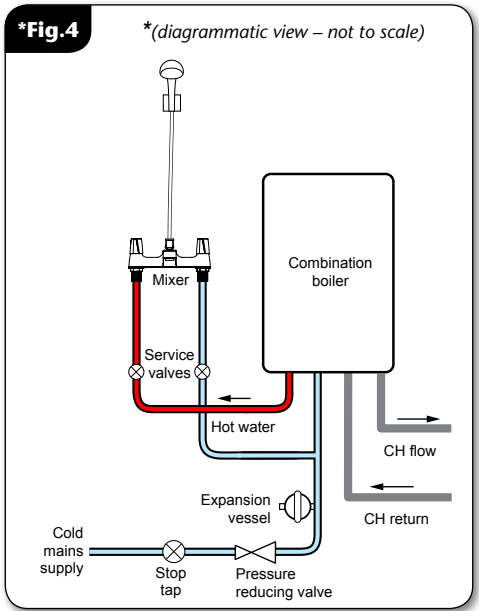
The shower control **MUST** be fed from a cold water cistern and hot water cylinder providing nominally equal pressures.

The mixer unit may be used with a gravity fed system with a pump to boost pressures as shown; please refer to the pump installation guide to establish the minimum head requirements for automatic operation of the pump.

**Instantaneous gas-heated systems,  
e.g. combination boilers (fig.4)**

The shower control MUST be installed with a multi-point gas water heater or combination boiler of a fully modulating design (i.e. to maintain relatively stable hot water temperatures).

An expansion vessel **MAY** be fitted, and regularly maintained, to prevent the shower mixer being damaged by excess pressures. This may already be installed within the boiler (check with manufacturer) and is in addition to the normally larger central heating expansion vessel.

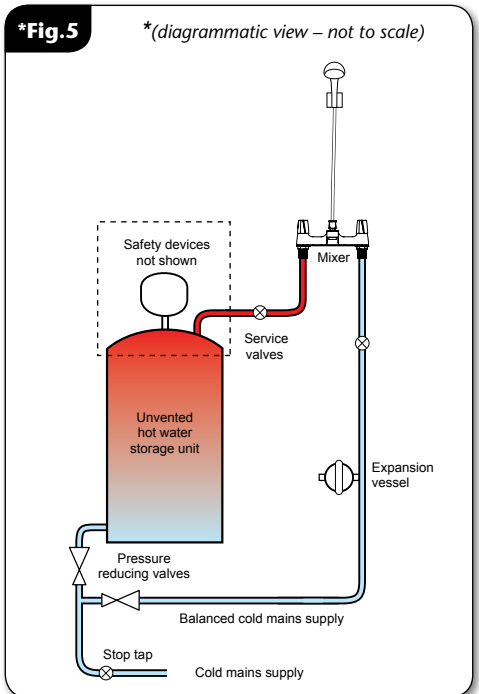


**Unvented mains pressure systems (fig.5)**

The shower control can be installed with an unvented, stored hot water cylinder.

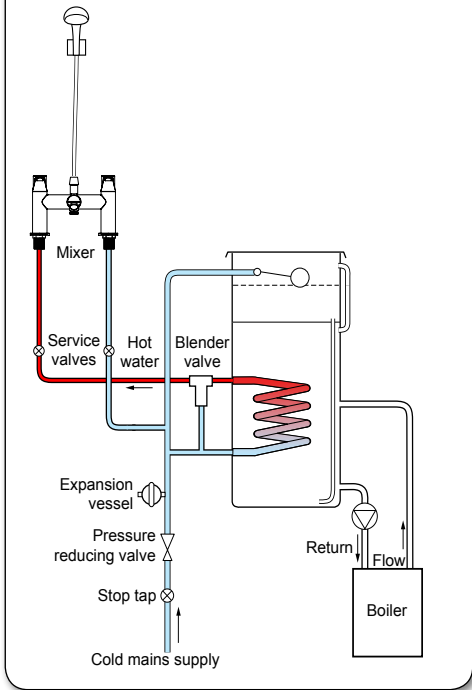
For systems with no cold water take off after the appliance reducing valve, it will be necessary to fit an additional drop tight pressure-reducing valve when the mains pressure is over 5 bar. The drop tight pressure reducing valve must be set at the same value as the unvented package pressure reducing valve.

Note: An additional expansion vessel may be required if a second pressure-reducing valve is installed. This does not apply to packages with a cold take off after the pressure-reducing valve to the cylinder.



**\*Fig.5**

*\*(diagrammatic view – not to scale)*



**Mains pressurised thermal store systems (fig.5)**

Packages of this type, fitted with a tempering valve (blender valve) can be used. A drop tight pressure reducing valve MUST be fitted if the supply pressures exceed 5 bar running.

An expansion vessel MUST be fitted, and regularly maintained, to ensure, the unit, is not damaged by excess pressures. This may already be installed externally or internally within the thermal store (check with thermal store manufacturer).



## INSTALLATION

### PREPARING THE MIXER VALVE

Check the contents to make sure all parts are present.

Before starting the mixer installation, make sure all the openings on the valve are carefully covered to stop ingress of any debris, etc. while routing the supply pipework.

The shower valve is suitable for exposed installation onto the top surface of a bath tub.

### SITING OF THE SHOWER AND ACCESSORIES

Refer to **(fig.6)** for correct siting of the shower.

The mixer valve should be positioned, as detailed, with all controls within comfortable reach of the user.

The accessories (showerhead, riser rail and / or fixed showerhead) can be positioned above or to either side of the shower.

### SUPPLY PIPE WORK

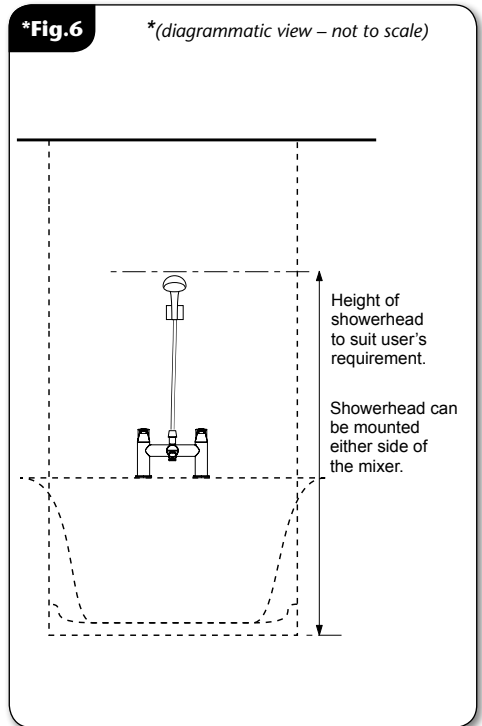
Complete the pipework to the shower area having decided on the position of the shower and direction of pipe entry.

### LEAK TESTING

Fit the hose to the outlet and direct it to waste. Open the isolating valves to the shower and check for leaks. Remedy any leaks found.

### COMMISSIONING

Important: Make sure that all supply pipework has been flushed through before commissioning. Start the water flow by rotating the hot and cold controls.



## OPERATING THE BATH SHOWER MIXER

To start the mixer rotate either or both the hot (clockwise for flow) and cold (anti-clockwise for flow) controls, adjusting each individually to achieve the desired showering temperature. Further rotating the controls will increase the flow rate.

To stop the water flow rotate both hot and cold controls back to their original starting position.

## USING THE SHOWER SETTING

To use the shower setting pull the diverter up (**fig.13**) and to return to the tap setting, push down on the diverter (**fig.14**).

**Caution: Exposed metal surfaces may become hot during use.**

### ***Fitting the fixed showerhead holder (if supplied)***

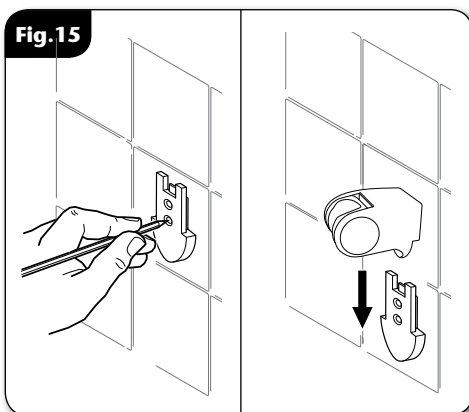
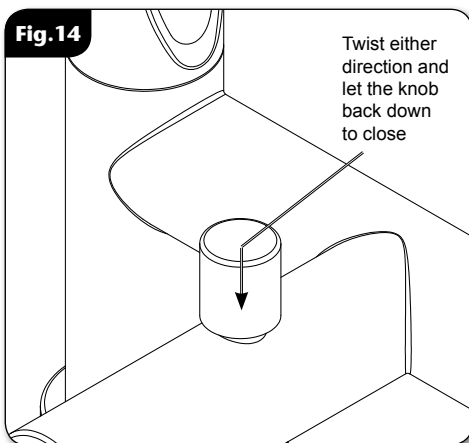
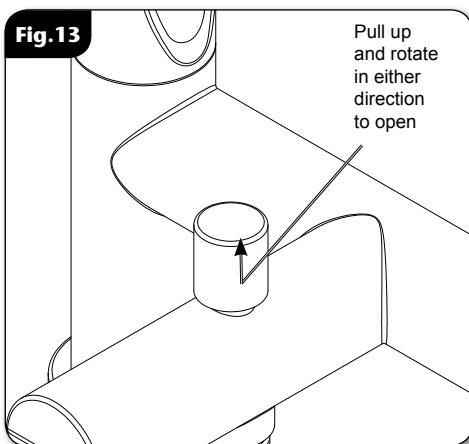
Decide the position for the showerhead holder on the wall within the bath shower area

Proceed as follows:

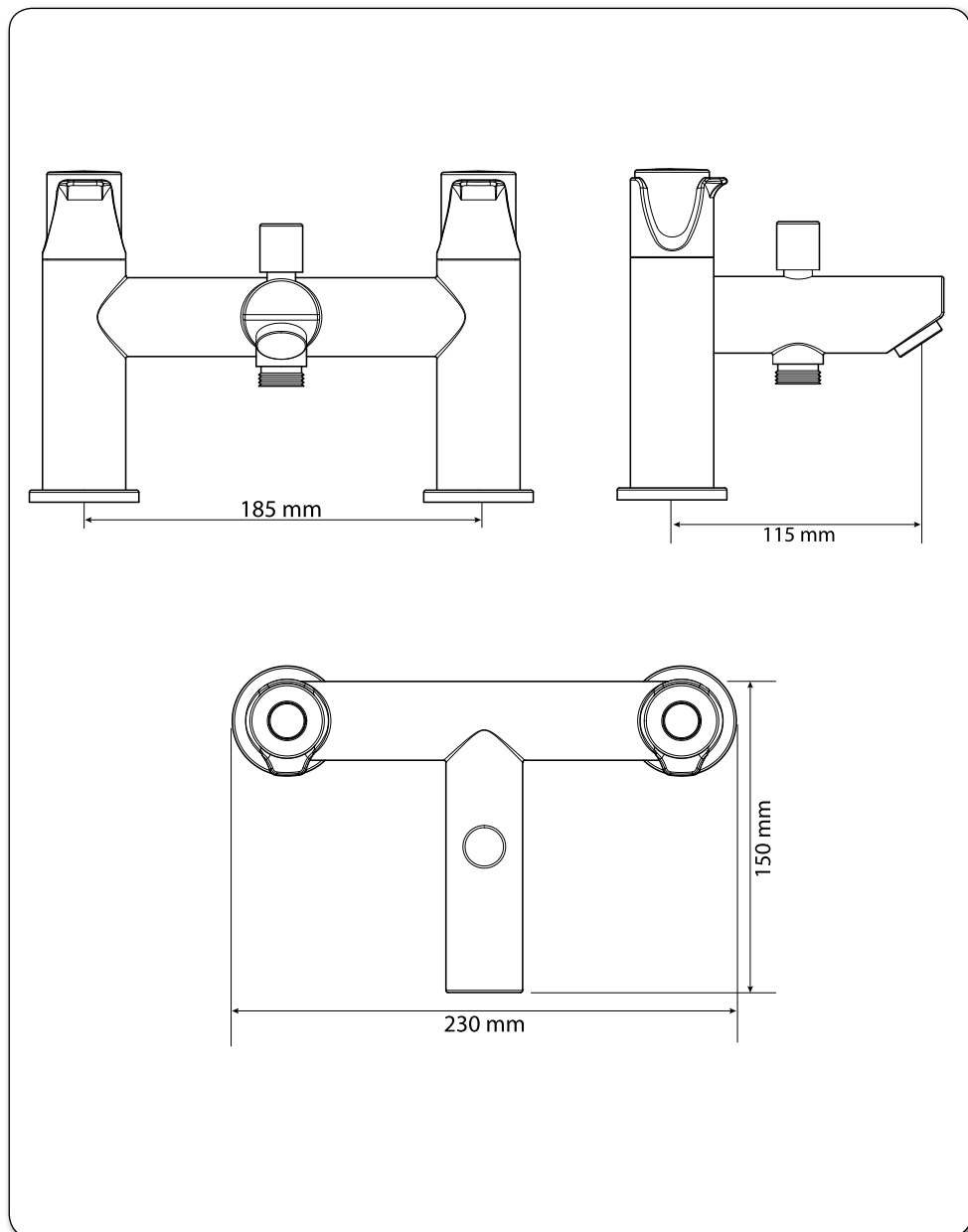
- Hold the showerhead holder mounting plate in a suitable position on the wall. Using the plate as a template, mark two locating holes (**fig.15**).
- Drill and plug the wall.

*(The wallplugs provided are suitable for most brick walls – use an appropriate masonry drill, but if the wall is plasterboard or a soft building block, use special wallplugs and an appropriate drill bit).*

- Replace the mounting plate and secure using the fixing screws supplied.
- Slide the showerhead holder down onto the mounting plate (**fig.15**) until it clicks into place.

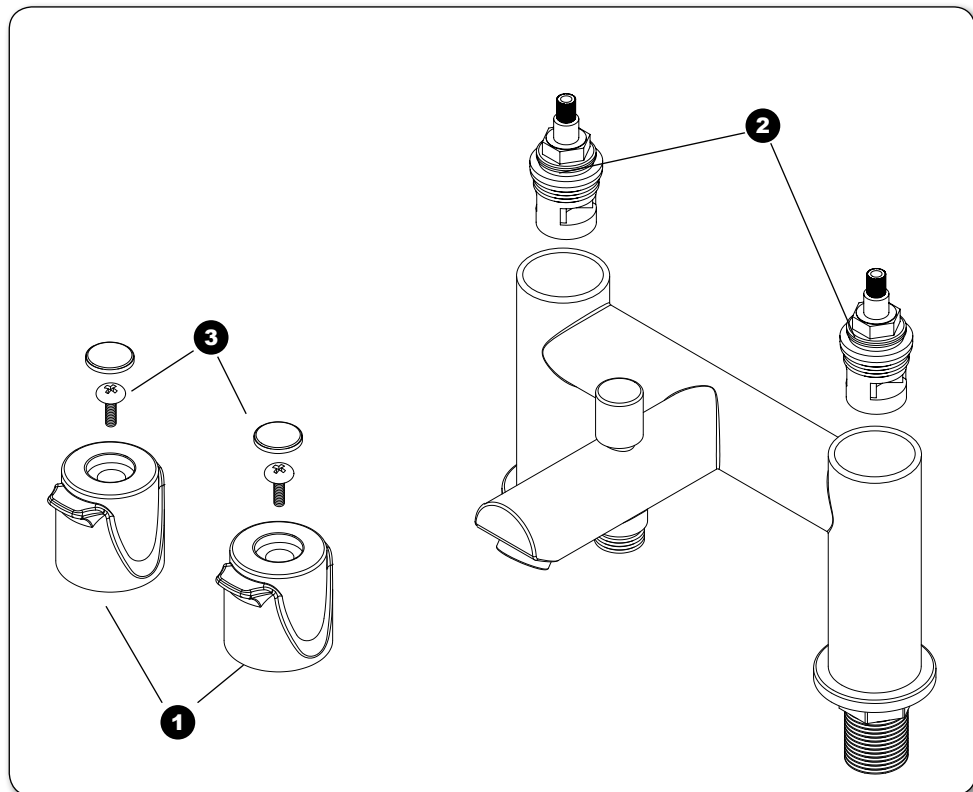


## DIMENSIONS



All dimensions listed in this fitting book regarding the product and installation are approximate.

**SPARE PARTS**

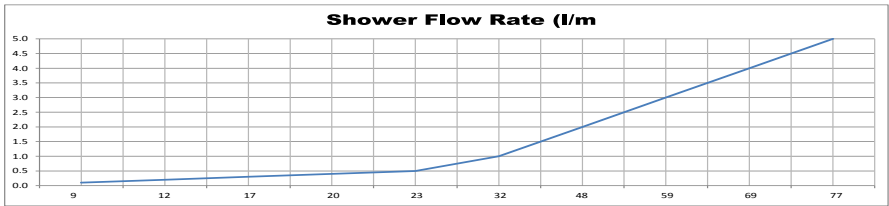
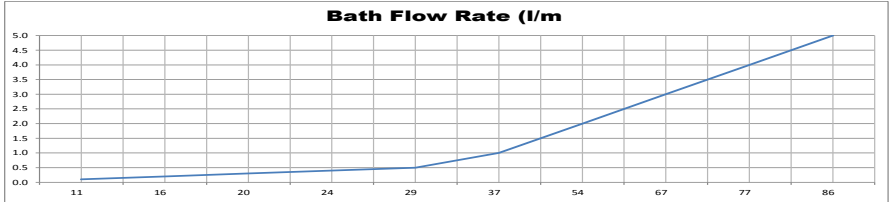


<b>Ref.</b>	<b>Description</b>	<b>Part No.</b>
1.	Knob Set .....	86004200
2.	Flow Cartridge .....	83315840
3.	Trim and Screw Pack .....	83315970

# bath shower mixer

## Flow Rates

Shower Flow Rate (l/m)	9	12	17	20	23	32	48	59	69	77
Bath Flow Rate (l/m)	11	16	20	24	29	37	54	67	77	86
Pressure (bar)	0.1	0.2	0.3	0.4	0.5	1.0	2.0	3.0	4.0	5.0







## UK SERVICE POLICY

In the event of a product fault or complaint occurring, the following procedure should be followed:

1. Telephone Customer Service on **02476 378495** having available, your details including post code, the model number and power rating of the product, together with the date of purchase and, where applicable, details of the particular fault.
2. If required, the Customer Service Advisor will arrange for a qualified engineer to call.
3. All products attended to by a Triton service engineer must be installed in full accordance with the Triton installation guide applicable to the product. *(Every product pack contains an installation guide, however, they can also be bought via our Customer Service Spares Department).*
4. Our engineer will require local parking and if a permit is required this must be available to the engineer on arrival at the call.
5. It is essential that you or an appointed representative (*who must be over 18 years of age*) is present for the duration of the service engineer's visit. If the product is in guarantee you must produce proof of purchase.
6. Where a call under the terms of guarantee has been booked and the failure is not product related (*i.e. scaling and furring, incorrect water pressure, pressure relief device operation or electrical/plumbing installation fault*) a charge will be made. A charge will also be issued if nobody is at home when the service engineer calls or adequate parking/permit is not available.
7. If the product is no longer covered by the guarantee an up front fixed fee will be charged before the site visit.
8. Should proof of purchase not be available on an "in-guarantee" call, or should the service engineer find that the product is no longer under guarantee, the engineer will charge the same fixed price and the customer will be expected to pay the engineer before he leaves. If payment is not made on the day an administration charge will be added to the fixed charge.
9. If a debt is outstanding from a previous visit, or from any other Triton purchase. Triton reserves the right to withhold service until the debt has been settled.
10. Triton takes the health, safety and wellbeing of its employees very seriously and expects customers to treat all staff members with respect. Should any employee feel threatened or receive abuse, either verbally or physically, Triton reserves the right to withhold service and will support the employee with a legal prosecution.

## Replacement Parts Policy

**Availability:** It is the policy of the manufacturer to maintain parts availability for the duration of production and a period of five years thereafter, in accordance with industry standards.

Spare parts are available via our website, [www.tritonshowers.co.uk](http://www.tritonshowers.co.uk), or by telephoning Triton Customer Service Spares Department. Payment should be made by credit/debit card (excluding American Express or Diners Card). Payment can also be made by pre-payment of a pro forma invoice by cheque or money order.

Telephone orders are based on information given during of the call.

**Before contacting Triton, please verify your requirements using the information contained in the supplied user guide. Triton cannot accept liability for incorrect part identification.**

## TRITON STANDARD GUARANTEE

With the exception of accessories, Triton guarantee the product against all manufacturing defects for a period of **5 years** (for domestic use only) from the date of purchase, provided that it has been installed by a competent person in full accordance with the fitting instructions.

All accessories such as shower heads, hoses and riser rails carry a **1 year** parts only guarantee against manufacturing defects.

Any part found to be defective during this guarantee period we undertake to repair or replace at our option without charge so long as it has been properly maintained and operated in accordance with the operating instructions, and has not been subject to misuse or damage. This product must not be taken apart, modified or repaired except by a person authorised by Triton. This guarantee applies only to products installed within the United Kingdom and does not apply to products used commercially. This guarantee does not affect your statutory rights.

### What is not covered:

1. Breakdown due to: **a)** use other than domestic use by you or your resident family; **b)** wilful act or neglect; **c)** any malfunction resulting from the incorrect use or quality of electricity, gas or water or incorrect setting of controls; **d)** failure to install in accordance with this installation guide
2. Claims for missing parts once the product has been installed.
3. Repair costs for damage caused by foreign objects or substances.
4. Total loss of the product due to non-availability of parts.
5. Compensation for loss of use of the product or consequential loss of any kind.
6. Call out charges where no fault has been found with the appliance.
7. The cost of repair or replacement of pressure relief devices, showerheads, hoses, riser rails and/or wall brackets, isolating switches, electrical cable, fuses and/or circuit breakers or any other accessories installed at the same time.
8. The cost of routine maintenance, adjustments, overhaul modifications or loss or damage arising therefrom, including the cost of repairing damage, breakdown, malfunction caused by corrosion, furring,
9. Call out charges where the water supply cannot be isolated, this includes consequential losses arising from unserviceable supply valves.

**For the latest Terms & Conditions, please see: [www.tritonshowers.co.uk](http://www.tritonshowers.co.uk)**

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*Triton is a division of Norcross Group (Holdings) Limited*

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