

BRISTAN

Installation Instructions & User Guide

Please leave these instructions with the end user

Product Code: APR PULLSNK C (D5)

Specifications

Dynamic Water Pressure

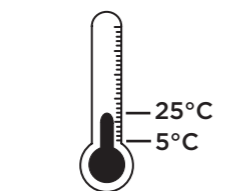
Min: 1.5 bar Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

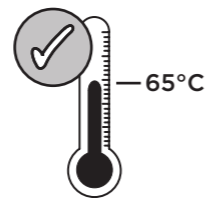
Inlet Water Temperature

Cold Water Supply



Min: 5°C Max: 25°C

Hot Water Supply



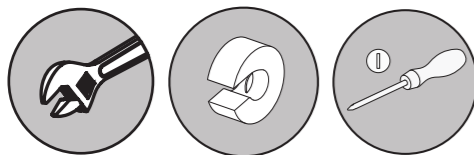
65°C Recommended

Inlet Connections



1/2" BSP Flexible Tails

Tools You'll Need

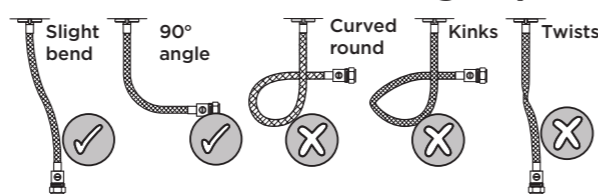


Adjustable Spanner

Pipe Cutter

Flat Head Screwdriver

Flexible Connecting Pipes



Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit wras.co.uk/directory.

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

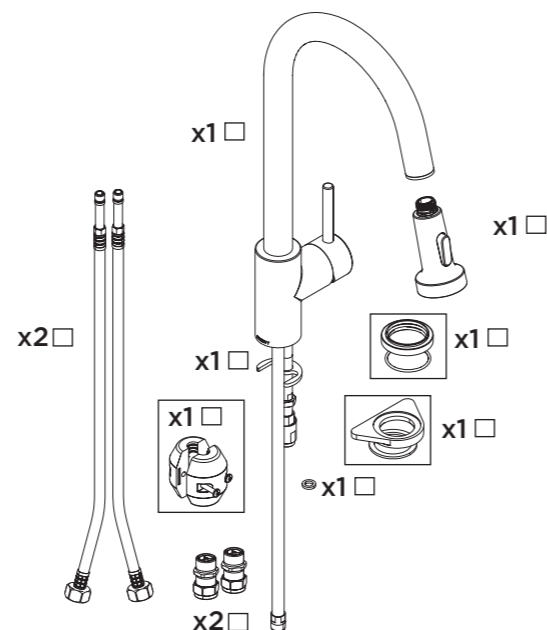
Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,
64 Station Lane,
Hornchurch,
Essex,
RM12 6NB, Tel: 01708 472791

Pack Contents



Spare Parts

To replace any spare parts for your tap, why not scan the QR Code or visit www.bristan.com and search for your product.



Warning from Your Water Supplier

It could be a criminal offence to use this tap with a mains water supply drawn directly from the supply pipe (the supply pipe is the one that brings the water supply into your home and is directly connected to the public water main).

This tap has an outlet on a flexible hose, which if immersed in water, could result in contaminated water being back drawn into the pipework if the supply pressure dropped. To prevent contamination of drinking water in the premises and in the water main, and to comply with the legal requirement of the UK plumbing regulations and bye-laws, both hot and cold water supplies to this tap must come from a storage cistern.

If the distributing pipes feeding this tap from the storage cistern have other outlets connected to them, the outlet of this tap must be lower than any of those other outlets.

If installed as a tap which is used for drawing water for drinking, and the quality of the water from the storage cistern does not meet the standards for drinking water, a separate tap supplied with wholesome water must be provided for drinking purposes.

For further information, contact the Water Regulations Department of your Local Water Supplier (see WRAS website: wras.co.uk) or contact the Water Regulations Advisory Scheme by email (info@wras.co.uk) or telephone: 0333 207 9030

Installation

1 Screw the check valves on to the flexible tails. Screw the flexible tails into the tap body.

2 Feed the pipes through the sink hole and place the tap body, ensuring the plinth and o-ring is in place.

REMEMBER screw in tails by hand. **DO NOT OVERTIGHTEN.**

3 Unscrew the hose connector and brass nut. Push on the washer, reinforcing plate and fixing plate. Secure in place with the brass nut.

4 Screw the hose connector back on to the mixed pipe outlet.

5 Feed the hose into the mixed pipe connector ensuring the washer is in place; tighten the screw to secure.

6 Secure the hose weight just before the U-bend, on the section of hose leading up to the mixed pipe connector.

7 Connect the hot and cold water connections.

IMPORTANT fit isolation valves for future maintenance.

8 Screw on the handset. Switch on the water supply and check connections for any leaks.

Labels: Olive, Compression Nut

General Cleaning

Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths

Operation

Gently return the handset back to the spout. Don't let go.

CLICK

Aerated Water

Press for Spray

Hot **Cold** **Off** **On**

Troubleshooting

Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to your the Specification for the minimum working pressure/distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Air lock or partial blockage in the supply pipe work or hoses.	Flush through pipe work to ensure removal of debris and any air locks.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water dripping from taps	Hose is leaking due to aging/damaged O-Rings or Anti-Friction seals	Call Customer Services for replacement seals
	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
Taps do not turn on	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section or visit www.youtube.com/BristanTV to watch the procedure.
	Closed isolation valve.	Open isolation valve.
Hose doesn't release/return properly	Mains water supply turned off.	Turn on mains water supply.
	Hose is blocked/kinked/twisted or snagged on other objects.	Isolate the water supply and check the hose for any blockages or defects. Ensure the area is clear so the hose can't get snagged on other objects.
Handset Pressure Changes	Site water pressure is too high for the working pressures listed on the specification.	Install a Pressure Reducing Valve in order to achieve working levels of pressure.

Maintenance - Cleaning Cartridge

1. Unscrew the peg to remove the handle. **IMPORTANT** Isolate the water supply before starting!
2. Remove shroud and retaining nut. Remove cartridge.
3. Place cartridge in a suitable solution and soak until fully de-scaled.
4. Reverse the maintenance steps to replace the handle.

Clean/Replace Handset

Pull down the hose until the connector is exposed. Unscrew handset from hose and replace with the new handset.

Gently return the handset to the spout. Turn on tap to check connections for any leaks.

Maintenance - Clean/Replace Outlet

1. Using a 24mm outlet key (not supplied), unscrew the aerator.
2. Place the aerator in a suitable solution and soak until fully de-scaled. Rinse thoroughly.
3. Turn on the tap to check connections for any leaks.

Replace the aerator using the outlet key.

IMPORTANT Isolate the water supply before starting!

Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.

BRISTAN

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A Masco Company

Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit www.bristan.com/register.

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/service-centre/guarantees.